

# Maximizing business flexibility

Wireless Local Area Network (LAN) technology signals a new era of mobility and connectivity for corporate campuses and public venues. Wireless LANs are the ideal solution for business executives and IT professionals who want mobility within the enterprise in addition to a traditional wired network – or who need flexibility for frequent LAN wiring changes. Wireless LANs also empower mobile workers, enabling them to stay in touch with easy access to real-time information. Businesses such as airports, hotels, and restaurants can use public Wireless LANs to enhance the customer experience by offering convenient access to e-mail and the Internet.

Connect with Compaq  
Global Services

Building on more than 30 years experience in networking and systems integration – plus worldwide experience delivering innovative wireless solutions, Compaq Global Services offers the expertise you need to create a secure Wireless LAN solution tailored to your business needs.



## *Maximizing business benefits*

- > *Cut costs*
- > *Increase productivity*
- > *Generate more revenue*
- > *Create new business opportunities*
- > *Improve responsiveness*
- > *Enhance the customer experience*

## Comprehensive lifecycle support

Compaq's lifecycle approach and proven methodologies support you every step of the way – from the architecting, planning, and design of your Wireless LAN, through a pilot phase and on to implementation and rollout, plus ongoing management and support services.

## Building a Wireless LAN that's right for your business

As part of our Wireless LAN Architecture, Planning and Design Service, Compaq network consultants help you scope the implementation of your Wireless LAN and prepare your network environment and supporting services for its deployment. Customized to your unique business needs, this service is applicable to both access and building-to-building Wireless LANs. Key components include:

- > **Site and Radio Survey** – Uses Compaq's proven methodology and tool sets to model the solution and conduct a physical site survey to locate access points required for complete roaming capabilities.
- > **Network and Security Audit/Baseline/Assessment** – Provides network discovery and maps plus physical inventory of applications, services, and protocols, as well as a network capacity and performance review plus reviews of IP addressing schemes, routing, switching, and infrastructure services. This security service examines device, link, and perimeter security for the network operational environment.
- > **Security Architecture** – Reviews your security policies, identifying the risks associated with your planned

Wireless LAN installation, and determining the methods to best mitigate those risks.

- > **Wireless LAN Design** – Delivers a complete design document that includes an implementation rollout plan plus a bill of material for hardware and software. As part of this service, Compaq network consultants use simulation and modeling tools that assure quality of service and optimal placement of access points.
- > **Wireless LAN Roadmap** – Provides an overview of anticipated changes and enhancement to Wireless LAN products – including Quality of Service and standards issues – and how these might impact your networking components.

## Taking a test drive

You've been watching network industry trends and you're considering implementing a Wireless LAN. But you're wondering: How could a Wireless LAN increase your organization's productivity? What's the best way to securely deploy the technology on your network? How do you integrate this technology into your current environment? And how can you leverage it to expand your customer base?

The Compaq Wireless LAN Pilot Service gives you the opportunity to discover the answer to these important business questions, as you test and assess how a Wireless LAN works within your current infrastructure. Compaq network consultants help you scope the pilot implementation and prepare your network environment. Such thorough planning reduces risk and helps ensure a successful deployment.

## Deploying a tailored solution

Compaq acts as a single source for the implementation of your Wireless LAN and its seamless integration with your existing environment. Key components of this Wireless LAN Implementation and Integration Service include access point configuration and implementation plus desktop integration, along with back-end network services and software integration. A dedicated Compaq network consultant manages your project from start to finish to ensure proper deployment.

## Business-critical support for anytime, anywhere access

Compaq offers a flexible portfolio of hardware and software support, plus business-critical services for your Wireless LAN solution. These include 7x24 support with guaranteed response times, remote monitoring on services, storage, and networks, and availability services for your wireless infrastructure to ensure maximum uptime for your wireless connections.

## Management support to free your time and resources

Compaq Management Services range from cost-efficient packaged services to fully customized, long-term outsourcing relationships. We can manage all or part of your Wireless LAN environment, with a modular approach that helps you determine and engage the exact supplementary capabilities, capacity, and coverage needed – leaving you more time to focus on core business activities.

**For more information, contact your local Compaq sales representative or visit us at [www.compaq.com/services/wireless](http://www.compaq.com/services/wireless)**

[www.compaq.com](http://www.compaq.com)

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