



Business
Communication
Systems
yourBCS.com

GO SERVICES



BCS GoServices Solution Portfolio

Stabilize and Simplify Management of Every Computing Asset,
at Every Stage in its Lifecycle, from Procurement to Retirement



Go Faster with BCS GoServices

BCS GoServices is a framework that encompasses four pillars of service solutions, providing a foundation of best practices management for every type of computing asset, at every stage in its lifecycle, from procurement to retirement. The portfolio is designed to lift the burden of managing your computing environment with web-based, remote and on-site service capabilities.

Let our BCS GoServices team assist your IT team with seamless services assistance. Free your team from day-to-day management tasks, specialized email availability operations, and contracts management. We can even help you retire old and unused equipment safely and easily.



Accelerate Your IT Operation with GoServices Web-Based, Remote and On-Site Capabilities

The Assessment Pillar is a starting point for getting help before you purchase new systems and storage equipment. We offer needs analysis in a variety of popular categories to help you evaluate, design, select, re-purpose and justify acquisition. Make better decisions with BCS GoServices Assessments.

Assessments



- ▶ Virtualization
- ▶ Consolidation
- ▶ Storage and SAN
- ▶ Recovery Archive and Backup (RAB)
- ▶ Compliance
- ▶ Services Environment
- ▶ Security

The Managed Pillar provides remote management services to take on various IT tasks working seamlessly with your internal teams. We offer services to assist you in monitoring, managing and troubleshooting any device or technology in your environment. Lift the burden of day-to-day management tasks with BCS GoServices Managed Solutions.

Managed



- ▶ Remote monitoring of devices including networking switches, servers, clients, storage and other IT appliances as needed
- ▶ Remote Help Desk
- ▶ Security Monitoring
- ▶ Anti-Spam

The Data Pillar provides hosted services using modern data management methods like disk-based and deduplication technologies. Make data management efficient, reliable and available for every system and dataset on which your business relies, with BCS GoServices Data Solutions.

Data



- ▶ Data Recovery
- ▶ Data Migration
- ▶ Data Management
- ▶ Remote Backup and Restoration
- ▶ Archiving
- ▶ Secure Data Erasure
- ▶ Disaster Recovery

The Lifecycle Pillar offers services necessary to managing your IT assets from procurement to retirement, improving your ability to predict budgets and control costs as part of the process. These services automate parts and contract tracking, assist with renewals and trouble-ticket tracking, along with asset tracking and retirement. Lower your asset management burden with BCS GoServices Lifecycle Solutions.

Lifecycle



- ▶ Green Asset Recovery
- ▶ Asset Management
- ▶ Hosted Procurement Software

For more information on how working with BCS GoServices Solutions can help lift the burden of asset management from your business, contact our BCS GoServices team at:
www.yourbcs.com



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About Business Communication Systems

Business Communication Systems (BCS) offers innovative, customer-driven hardware/infrastructure solutions and services. BCS customers recognize us for our ability to deliver results, with advanced, high performing, cost effective, technology solutions. We partner only with the industry's leading companies to deliver the best hardware and software solutions at the most cost-effective price. These partners combined with our own extensive technical expertise, ensure that you receive high-quality products with top-notch service and support.

BCS GoServices™ offerings use service automation to speed your business by reducing the burden of asset management for every type of asset, at every phase in its lifecycle from procurement to retirement. Select from Assessment, Data, Managed, and Lifecycle services to accelerate your business.